BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 23rd day of January 2018
In C. G. No: 87/ 2017-18/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao — Chairperson
Sri. A. Sreenivasulu Reddy — Member (Finance)
Sri. D. Subba Rao — Member (Technical)
Sri. Dr. R. Surendra Kumar — Independent Member

Between

Sri. V. Chenga Reddy,
TKM Puram,
Pachikapallam (Post)
Vedurukuppam (M),
Chittoor - Dist — Complainant

AND

1. Assistant Engineer/O/Vedurukuppam
2. Assistant Divisional Engineer/O/Karvetinagaram
3. Divisional Engineer/O/Puttur — Respondents

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ORDER

1. Sri V. Chenga Reddy of TKM Puram (V), Pachikapallam(P), Vedurukuppam (M) Chittoor - Dt has presented a complaint before this Forum in person on 04.09.2017. He stated that he is having small flour mill at Pachikapallam with Sc.No:5343212000682 with 3 phase supply for the last 20 years. But in 2007 it was converted to single phase 24 hrs supply. He is requesting the Forum to convert the single phase into 3 phase supply.

2. Respondent No.1 in his written submission, stated that the Sc.No:5343212000682 is released on 16.10.2000 in favour of V. Chenga Reddy at Pachikapallam (V) through 11 KV Pachikapallam feeder emanating from 33/11 KV Vedurukuppam Sub-Station. The 11 KV Pachikapallam feeder is rural feeding as 7 hrs 3-Ph supply. In 2007 HVDC works was carried out and all the LT lines (Which is feeding to the existing 3-phase services) pertains to 11 KV Pachikapallam feeder were converted to 11 KV duly providing 25/16 KVA DTRs and the LT AB cable is provided to the AGL services under HVDC scheme. The feeder was feeding as

DESPATCHED
DATE 30/1/18

O/C

7 Hrs 3-phase supply. The SC.No. 5343212000682 with 6 HP (5.67 KW) might also be provided 3-phase supply during HVDC works with the expenditure of HVDC scheme. But the consumer of SC No. 5343212000682 not have been utilized the opportunity for extension of 3-phase supply to his service as the supply is being fed only 7 hrs. The consumer is utilizing supply under single - phase 24 hrs instead of taking 7 hrs supply from 11 KV rural feeder.

3. Heard both the parties during the personal hearing conducted on 24.10.2017. During that day the complainant and Respondents No.1 and 2 were present. In the personal hearing, the complainant was reiterated as mentioned in his complaint. If department provides 4 poles the 3-phase supply will have to come into his service. For this provision, he has to bear for preparing the estimate within the limits of cost of the 4 poles and wires only. According to his interest as a provision, the Respondents No.1 & 2 were instructed by this Forum to prepare rough estimate for converting single phase into 3-phase supply as per field conditions which will come into either limits or beyond the limits of the complainant's requirement.

4. Respondent No.2 in his written submission stated that as per instructions of Hon'ble Chairperson/CGRF a rough estimate was prepared and cost of the estimate valued Rs.1,27,118/- for conversion of single phase supply to 3-phase supply over 9 existing poles and LT lines including transformer cost as per existing departmental rules under industrial category – III. Accordingly a notice for cost of the estimate was issued to the complainant by the Respondent No.1 and obtained copy of the acknowledgement from consumer here with enclosed.

5. When Respondent No.2 was contacted over phone on 10.01.2018 by the Secretary of the Forum to state the cost of Transformer in the above estimated amount , he informed that 25 KVA Transformer cost is Rs.72,000/- then the cost of the other materials cost is Rs.55,118/- .

Then the Secretary of the Forum contacted the complainant on 11.01.2018 at 05.20 PM and enquired whether he is willing to pay 55,118/- i.e excluding the cost of Transformer. Complainant took time and informed today i.e on 12.01.2018 at 11.04 AM that he is not willing to pay the above said amount and also further represented that there is objection from others for laying electrical lines and requested that the complaint may be dismissed.

6. Since the complainant is not willing to pay the estimate cost excluding cost of transformer and not shown interest in prosecute his complaint the complaint is laible to dismissed.

7. In the result the complaint his dismissed.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 23rd day January 2018.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	**Member(Technical)**	**Independent Member**	**Chairperson**

Forwarded By Orders

Secretary to the Forum

To

The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.
Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.